

NWL[®] Internal Contacts



Agent line: (800) 760-3434

Press 1 For English, 2 For Spanish



Agent website: MyNWL.com

Pending case status, active policy information, product information and more are all available on the agent website

Please use the general numbers and email boxes for the ordinary flow of business. If you are unable to resolve an issue and need to escalate, please contact the team leaders or department head.



Sales & Marketing

Contact the Sales Desk for product information, illustrations, quotes, or to order sales material.

SalesDesk@nwlic.com

BRM@nwlic.com *(Escalations)*

eSolutions Team *DTCC, datafeeds, and reporting*

eSolutions@nwlic.com



Client Services

Contact for general in-force service items such as policy changes, premium payments, etc.

(800) 922-9422



Annuity New Business & Suitability

Contact for questions about suitability or a potential client or to follow-up on pending business.

anbas@nwlic.com



Licensing & Commissions

Contact for questions about licensing, contracting, appointments, and commissions.

NWLLicensing@nwlic.com

NWLComm@nwlic.com



New Business Inquiries

Contact us with new business inquiries using one of our dedicated email addresses.

NB-Transfers@nwlic.com *(Transfer Inquiries)*

NB-Annuity@nwlic.com *(Annuity Inquiries)*

NB-Life@nwlic.com *(Life Inquiries)*